

**Price List - All starting charges are inclusive of VAT**

£18.99 per month – 45Mb download / 15Mb upload  
£21.99 per month – 75Mb download / 20Mb upload  
£26.99 per month – 100Mb download / 20Mb upload

**Wi-Fi Wherever (100Mb download / 20Mb upload)**

2 Router Mesh System - £34.99 per month plus £29.99 installation charge  
3 Router Mesh System - £34.99 per month plus £99.99 installation charge  
4 Router Mesh System - £34.99 per month plus £149.99 installation charge

**Non-fixed charges you may need to pay during or after your contract period**

Cancelled installation more than 48 hours before appointment	£0.00
Cancelled installation less than 48 hours before appointment	£150.00
Missed installation appointment	£150.00
Cancelled engineer visit more than 48 hours before appointment	£0.00
Cancelled engineer visit less than 48 hours before appointment	£150.00
Missed engineer visit appointment	£150.00
Non-essential call out charge	£100.00
Removal of our equipment after your contract ends	£150.00
Paper Billing	£1.99 per month
Unreturned 6G Internet routers	£69.00 per router
Replacement router handling fee (non-accidental damage)	£15.99
Home Wi-Fi survey	Free
Late payment charge	£20 for each missed payment

**Early termination charges**

70% of remaining monthly contract charges

£18.99 plan - £13.29 charge for each month remaining of the contract

£21.99 plan - £15.39 charge for each month remaining of the contract

£26.99 plan - £18.89 charge for each month remaining of the contract

£34.99 per month 2 Router Mesh System - £24.49 charge for each month remaining of the contract

£34.99 per month 3 Router Mesh System - £24.49 charge for each month remaining of the contract

£34.99 per month 4 Router Mesh System - £24.49 charge for each month remaining of the contract

**Example**

**Recurring monthly charge: £21.99**

**Number of remaining months of contract minimum period: 6**

**Early termination charge = £92.36 (70% of £21.99 multiplied by 6)**



### Moving home charges

24-month contract

0 - 12 months into contract

18 months plus - no charge

£50 install charge

18-month contract

0 - 12 months into contract

12 months plus - no charge

£50 install charge

12-month contract

0 - 8 months into contract

8 months plus - no charge

£50 install charge

### Price List of Products no Longer Available

#### Call Packages

Call plan	Price	When can I use it?	UK landlines	UK mobiles	Premium rate
4000 mobile & 4000 landline minutes	£7.50	24 hours a day, 7 days a week	Included	Included	Not included
Evening & weekend landline	£2.99	6pm-6am Monday -Friday. Anytime during the weekend	Included during allocated times. Outside of these times, standard rates apply, as set out in call charges	Not included. Standard rates apply, as set out in call charges	Not included. Standard rates apply, as set out in call charges
Unlimited anytime landline	£5.00	24 hours a day, 7 days a week	Included	Not included. Standard rates apply, as set out in call charges	Not included. Standard rates apply, as set out in call charges
Talk unlimited mobile	£5.00	24 hours a day, 7 days a week	Not included. Standard rates apply, as set out in call charges	Included	Not included. Standard rates apply, as set out in call charges
500 mins to top 33 international countries	£6.20	24 hours a day, 7 days a week	N/A	N/A	N/A